

Ryerson University
Department of Mechanical and Industrial Engineering

COURSE OUTLINE

IND300

INTRODUCTION TO MANAGEMENT

Course Description:

The study of theories and practices of management will be introduced with an understanding of the environment in which they operate. The task of the worker, industrial organizations and their culture, the formation and operation of a union and the Canadian industrial relations will be discussed; the dominant North American management theories and applications will be examined and the Japanese industrial organization and the new role of management will be studied.

Prerequisites: CPS125, MTH141, MEC222, MTH240, MTL200, PCS211, and PCS213

Required Texts:

M	Industrial Relations in Canada , 2 nd Edition Fiona A.E. McQuarrie; John Wiley & Sons Canada, Ltd., 2007 ISBN 978-0-470-83839-6
S	Management , Canadian Edition John R. Schermerhorn, Jr.; John Wiley & Sons Canada, Ltd., 2008 ISBN 978-0-470-15457-1

Important Note: the two texts above have been packaged together under special
ISBN 0-470-15554x for a discounted student price.

Course Organization: 3 hours of lecture and 1 hour of lab per week for 13 weeks.

Evaluation:	Term Work	20%
	Mid-Term Test	30% (2 hours max, closed book)
	Final Exam	50% (3 hours, closed book)

Note: Late submissions for assignments will be penalized. You must pass the final exam to pass the course. All of the required course-specific written reports/assignments/labs will be assessed not only on their technical/academic merit, but also on the communication skills exhibited through them.

ACADEMIC MISCONDUCT

Committing academic misconduct, such as plagiarism and cheating, will trigger academic penalties, including failing grades, suspension and possibly expulsion from the University. As a Ryerson student, you are responsible for familiarizing yourself with the Student Code of Academic Conduct, which can be found online at: <http://www.ryerson.ca/senate/policies/pol60.pdf>

Course Content:

Topic	Chapter
[S refers to Schermerhorn text	<i>M refers to McQuarrie text]</i>
• Introducing Management: past to present, ethical behavior, social responsibility	S 1, 2, 3
• Context: environment, organizational culture, diversity, global dimensions	S 4, 5, 6
• Mission: decision making, planning and control	S 7, 8
• Organization: organizational design and processes, human resource management	S 10, 11, 12
• <i>Theories of Industrial Relations and History and Structure of Canadian Unions</i>	<i>M 1, 2, 3, 4</i>
• <i>Organizing and Establishing Unions</i>	<i>M 5, 6</i>
• <i>Collective Bargaining, Strikes, Negotiations, Arbitration</i>	<i>M 7, 8, 9, 10, 11</i>
• Leadership: leading, motivation, individual behavior, teams, interpersonal skills	S 13, 14, 15, 16, 17

The mid-term test will be scheduled soon after the winter break.

The instructor will use the ‘Blackboard’ facility at *my.ryerson.ca* for communicating with the class outside of lecture hours. Students are expected and encouraged to check for announcements on a regular basis.

Faculty Course Survey:

Students will be required to complete this survey the week of 10th, 11th, or 12th.

Prepared by: _____
C. Searcy

Date: _____

Reviewed by: _____
S. Zolfaghari

Date: _____